



Checking-in & Luggage Storage

Depending on your room types, your check-in time is as follows:

- Standard rooms and suites: Available beginning at 3pm Hawaiian time
- Studios and villas: Available beginning at 4pm Hawaiian time

If you arrive prior to check-in time and your room is not yet ready, you can store your luggage with the front desk and start having fun at the resort! Pack your swimsuit in your carry-on for easy access. You can also store luggage on your check-out day!

As a convenience, Resort guests with early or late flights may enjoy access to Luana Lounge, which features restrooms, showers, lockers, dressing rooms, computers, and a television.

Parking

You can park a car at the resort for \$37 per day for self or valet parking.

Daily Activities & the Aulani App

Download the official Aulani app to plan your activities for the next day. To see current offerings, you can always visit: <https://resorts.disney.go.com/aulani-hawaii-resort/activities/luau/iwa/>

Alternatively, daily activities are listed in the 'Iwa, which is a hand out that lists activities, character meet and greets, operating hours for pools, restaurants, the spa, and more. You will receive your first one when you check-in. Each day, you will need to pick up the new one in the resort lobby.

Keep in mind that some activities require you to sign up in advance, so make sure to check the 'Iwa!

Concierge & Excursions

We always recommend booking your excursions ahead of time, and we can help you do that! Aulani offers many pre-planned excursions and the Concierge & Excursions desk is open daily to find out what events are taking place and ask questions.

If you didn't book prior to your arrival, visit the Holoholo Tours and Travel Desk in the lobby. These excursions are independent contractors NOT supervised by Disney.

Dining & Drink Mugs

Reservations for 'AMA'AMA and Makahiki open 30 days in advance. 'AMA'AMA is the table service restaurant and Makahiki is the buffet restaurants. You can make your reservation online or by calling 808-674-6200 for parties of less than 10 or 808-674-6330 for parties of more than 10.

For quick service, our favorites are Wailana Pool Bar, Off the Hook, and Little Opihi's Beach Shack. Sitting outside the 'Olelo Room in the evenings to listen to music is a great way to relax, too.

You can purchase a refillable mug during your stay, and if you plan on purchasing one, we recommend doing so early in your stay to get the most out of it.



Lanwai Spa

We highly recommend an advanced reservation for spa services. They offer an adult area as well as The Painted Sky Teen spa for those 13-17. They also offer family treatment rooms.

The Kula Wai hydrotherapy garden is so relaxing and peaceful. You get complimentary access to this area with the purchase of a full-service spa treatment. Reservations can be made by calling 808-674-6300.

Pool & Beach

To use the pool and beach area, you will need to get a wristband each day. To receive your wristband, please present your room key at any marked station in the Waikolohe Valley pool area. **Fun Fact:** Some guests wear all of their bands to mark all the days of their stay.

The pool and beach area can get very crowded very early. My suggestion is to be out at the pool area when the towel huts open to get a spot. Keep in mind you, after 8am, cannot leave anything unattended for more than ONE hour, or they will remove your items. Prior to 8am, if you leave belongings on chairs, staff will remove them immediately, so you MUST stay at your chairs.

Pool Area Recommendations:

The best pool area spot depends on your age range. For little ones, we recommend lounging by the splash pools. For older kids and tweens, try to find spots near the main pool or lazy river. Keep in mind, the pool area is very spread out, so make sure everyone knows how to locate their spot.

For those over 18, there is an adult pool and it is very quiet, but has no view. There are some great spots overlooking the beach. They go very quickly, but are a nice choice if you just want sun and pool time.

Beach Recommendations:

When you are looking at the water from Aulani, go to the far left along the ropes. This area gets less foot traffic and is quieter. If you have younger ones, you may want to get close to the water. For a more relaxing experience, choose loungers farther back.

Beach Rentals:

At Makiki Joe's Beach Shack, you can get complimentary Boogie Boards, sand toys, and life jackets. Get there early for the Boogie Boards and sand toys as they run out quickly!

Standup paddle boards and snorkel gear are available for a fee.

Private Portrait Sessions

There are a variety of photo services that let you bring home your favorite vacation memories without missing any of the fun, such as a Private Portrait Session. You can choose a Resort location for your background, and the specially trained portrait photographer will help you create the perfect photo keepsakes. Sessions last from 20-40 minutes and include as many poses as time permits. Then, all the images are yours to keep on a disc.

After booking your portrait session, be sure to ask what magical enhancements can be added to your package! You never know who may show up! For more information or to schedule your session, let us know or call 808-674-6988.



PhotoPass Service

There are also PhotoPass photographers around the resort, beach, and pool and with characters and at the character meals. Our tip is to head to the beach before sunset as there are usually photographers available to take photos. You can get a PhotoPass card from one of the photographers and view and purchase your photos later at the PhotoPass Imaging station, located next to Makahiki Restaurant on ground level.

There are a variety of digital and print photo packages:

- Disney PhotoPass Digital Photo Download - \$99
- Disney Dining Digital Photo Download - \$35
- Aulani Print Package - \$27
- Dining Print Package - \$35
- Disney Dining Digital Photo Download and Dining Print Package - \$45

Character Greetings

Check the Aulani app daily for character greeting times throughout the day. The app does not specify which characters will be available. Call x2447 after 8am daily to find out which characters will be there.

Uncle's fireside story time is fun for all to listen and enjoy, and sometimes, there is a visit from Moana!

Right now, character greetings are on the Halawai Lawn. In the afternoon, a ukelele player and hula dancer perform on the lawn next to the character greetings. You can ask a cast member for times.

Explore the Resort!

Remember to take time to tour around the resort. It is rich in culture and tradition and is fun to explore.

Try out the **Menehune Adventure Trail** family exploration game! You can check out an iPad that guides you through the resort and unlocks features located around the resort. This is lots of fun, even for adults!

Check out the beachfront path that extends far beyond the resort. It's a great place for your morning workout or daily stroll.

Aulani is one of 4 lagoons. There is a very nice path that goes from Aulani all the way to lagoon 1 and a park. If you want out to the beach and head to your left, that is the path.

Rainbow Reef

Check out Rainbow Reef – a saltwater reef where you can swim with over 1,200 fish! You can get a day pass or length-of-stay pass. Definitely fun for all ages! Just so you know, it's chilly to maintain proper temperature for the sea-life.

Time Change

You will find that you wake up earlier than normal! Time change is a killer, but at least you can watch beautiful sunrises. Since most people are up early, they also go to bed early, so not much activity happens after 10pm at the resort.



Groceries

In the Ko Olina Center, you have Island Country Market. This has grocery and sundry items, and a delicatessen. It's a great place to pick up a few items, including souvenirs.

For full service, grocery stores, you can find these in Kapolei. You can stop on your way from the airport if you know your room will be ready, or make the trip once you're settled in. Please note that Aulani cannot store perishables, so if you arrive before check-in time, you should go to Aulani first and then head to the stores once you have your room.

Dining Off-Site

There are some great restaurants located within walking distance of Aulani. You would just walk out of the hotel and head left to Alii Nui Drive.

We recommend Monkey Pod Kitchen, Eggs 'N Things, or Island Vintage Coffee. There is also a pizza place, Mexican restaurant, Hawaiian barbeque, and ice cream shop. You can make reservations on Open Table.

You can also find many restaurants in Kapolei, about a 10-minute drive from Aulani. If you have a car, this is a good option. You will find most chain restaurants and fast food restaurants there.

Other Off-Site Locations

It may be tempting to stay in Aulani, but Oahu is a beautiful place and worthy of exploring beyond the property. Here are a few of our suggestions:

Aloha Stadium Swap Meet | On Wednesdays, Saturday and Sundays, hundreds of vendors set up their tents in the dark around the stadium... thus creating an Aloha Stadium Swap Meet bazaar.

Dole Plantation Tour | Board the Pineapple Express for a 20-minute narrated train ride through Hawaii's only working pineapple plantation. You'll learn about the history of the world's most popular tropical fruit.

North Shore Beaches | More than 7 miles of beaches are a mecca for surfing aficionados and home to the Haleiwa town, an artsy enclave filled with eclectic shops, boutiques, restaurants, and art galleries.

Pearl Harbor National Memorial Visitor Center | Reserve tickets for the USS Arizona up to 8 weeks in advance at: www.recreation.gov.

Polynesian Cultural Center | Spend the day exploring the rich heritage of the Pacific Islands. Wander through 42 acres of tropical splendor and enjoy the adventure of traditional hands-on activities.

Diamond Head Hike | Serving as a staple feature of Oahu, Diamond Head was formed over 150,000 years ago during the Honolulu Volcanic Event.

Paradise Cove Public Beach | Only a 5-minute walk from Aulani, this beach is a great place to see turtles and go snorkeling! To get there, from the hotel, go up to the main street Alii Nui Drive and head left. Go past Four Seasons and then you will come to a parking lot for the Paradise Cove Luau. As you walk through the parking lot, you will see an opening in the fence with a pathway to the beach. This beach does not have any restroom facilities. Bring your own towels and water.